

Table of Contents

SECTION 1 – INTRODUCTION	1-1
1.1 BACKGROUND	1-1
1.2 OBJECTIVE.....	1-1
1.3 SCOPE	1-1
1.4 DOCUMENT ORGANIZATION	1-2
SECTION 2 – DOCUMENT REFERENCES	2-1
2.1 REQUIREMENTS & COMPUTER PROGRAM FUNCTIONAL SPECIFICATIONS.....	2-1
2.2 USER'S MANUALS	2-2
2.3 OTHER DOCUMENTS.....	2-2
2.4 AIR TRAFFIC PROCEDURES AND OPERATIONS.....	2-3
2.5 WEBSITES.....	2-4
SECTION 3 – AUDIT APPROACH AND RESULTS	3-1
SECTION 4 – TRAFFIC FLOW MANAGEMENT (TFM) SYSTEM OVERVIEW	4-1
4.1 TRAFFIC FLOW MANAGEMENT (TFM)	4-1
4.2 TFM INFRASTRUCTURE OVERVIEW.....	4-2
4.3 TFM FACILITIES	4-4
4.3.1 <i>Volpe National Transportation Systems Center (VNTSC)</i>	4-4
4.3.1.1 VNTSC Configuration.....	4-4
4.3.2 <i>Air Traffic Central System Command Center (ATCSCC)</i>	4-7
4.3.2.1 ATCSCC Configuration	4-7
4.3.3 <i>Air Route Traffic Control Centers (ARTCCs)</i>	4-9
4.3.3.1 Typical Field Site Configuration	4-9
4.3.4 <i>Terminal Radar Approach Controls (TRACONs)</i>	4-10
4.3.5 <i>Air Traffic Control Towers (ATCTs)</i>	4-11
4.3.6 <i>Combined Center Radar Approach Control (CERAP)</i>	4-11
4.3.7 <i>William J Hughes Technical Center (WJHTC)</i>	4-11
4.3.8 <i>Emergency Operating Facility (EOF)</i>	4-12
4.3.9 <i>International Sites (Canada, Great Britain, and Mexico)</i>	4-12
4.4 TFM SERVICE PROVIDERS	4-12
4.4.1 <i>ATCSCC Traffic Management Positions</i>	4-13
4.4.1.1 National Operations Manager (NOM).....	4-13
4.4.1.2 National Traffic Management Officer (NTMO)/Area Supervisor.....	4-14
4.4.1.3 East and West Area Specialists	4-14
4.4.1.4 Severe Weather Management Specialist	4-15
4.4.1.5 Weather Unit Specialist	4-16
4.4.1.6 Strategic Planning Team (SPT).....	4-16
4.4.1.7 Tactical Consumer Advocate (TCA).....	4-17
4.4.1.8 Notice to Airmen (NOTAM) Specialist	4-18
4.4.1.9 Computer Systems Analyst (CSA)	4-18
4.4.1.10 Central Altitude Reservation Function (CARF) Specialist	4-19
4.4.2 <i>ARTCC Traffic Management Positions</i>	4-19
4.4.3 <i>TRACON Traffic Management Positions</i>	4-20
4.4.4 <i>Tower Traffic Management Positions</i>	4-21
4.5 TFM USERS	4-21

<i>4.5.1 Airlines</i>	4-21
4.5.1.1 Air Traffic Coordinators	4-21
4.5.1.2 Dispatchers.....	4-21
<i>4.5.2 Military</i>	4-22
<i>4.5.3 Other FAA and Government Agencies</i>	4-22
4.5.4 General Aviation	4-22
<i>4.6 TFM INTERFACES</i>	4-23
<i>4.6.1 ETMS External Interfaces</i>	4-25
4.6.1.1 ETMS to HCS Interface	4-26
4.6.1.2 ETMS to ARTS IIIE Interface	4-26
4.6.1.3 ETMS to STARS Interface	4-27
4.6.1.4 ETMS to ODAPS/OFDPS Interface	4-28
4.6.1.5 ETMS to FDP-2000 (Formerly OCS) Interface	4-29
4.6.1.6 ETMS to International Data Provider (IDP) Site Interface.....	4-30
4.6.1.7 ETMS to NORAD Interface.....	4-31
4.6.1.8 ETMS to TMA-MC Interface.....	4-31
4.6.1.9 ETMS to Micro-EARTS Interface	4-32
4.6.1.10 ETMS to ARINC Interface	4-33
4.6.1.11 ETMS To NADIN Interface	4-34
4.6.1.12 ETMS to WSI Interface	4-34
4.6.1.13 ETMS to CCFP/AWC Interface	4-35
4.6.1.14 ETMS to OAG Interface	4-35
4.6.1.15 ETMS to NGRVR Interface	4-36
4.6.1.16 ETMS to ASDI Interface	4-37
4.6.1.17 Geographical Data Interfaces (ACES, NFDC, NOS, NAV CANADA)	4-38
4.6.1.17.1 Geographical Data from ACES	4-38
4.6.1.17.2 Geographical Data from NFDC.....	4-39
4.6.1.17.3 Geographical Data from NOS	4-39
4.6.1.17.4 Geographical Data from NAV CANADA and Canadian ETMS sites	4-40
<i>4.6.2 TFM Internal Interfaces</i>	4-41
4.6.2.1 ETMS Hubsite to ETMS TMU	4-42
SECTION 5 – TRAFFIC MANAGEMENT ACTIVITIES.....	5-1
<i>5.1 TM SITUATION AWARENESS</i>	5-4
<i>5.1.1 Acquire Environmental Information</i>	5-5
5.1.1.1 Acquire Initial Information	5-5
5.1.1.2 Acquire Weather Information	5-6
5.1.1.2.1 Weather Briefings	5-7
5.1.1.2.2 Traffic Situation Display (TSD)	5-8
5.1.1.2.3 Runway Visual Range (RVR)	5-9
5.1.1.2.4 Aviation Weather Center Products	5-10
5.1.1.2.5 Integrated Terminal Weather System (ITWS)	5-10
5.1.1.2.6 Weather and Radar Processor (WARP).....	5-11
5.1.1.2.7 TMShell	5-11
5.1.1.2.8 Corridor Integrated Weather System (CIWS)	5-11
5.1.1.3 Acquire NAS Status Information.....	5-11
5.1.1.3.1 ATCSCC Website.....	5-12
5.1.1.3.2 ETMS Log/TMLog.....	5-12
5.1.1.3.3 NOTAMs	5-13
5.1.1.3.4 SAIDS	5-13
<i>5.1.1.4 Acquire Military Activity Information</i>	5-13

5.1.1.5 Tools Summary	5-14
5.1.2 <i>Determine Resource Capacities</i>	5-16
5.1.2.1 Capacity Concepts	5-16
5.1.2.1.1 Optimum and Reduced AARs and ADRs.....	5-17
5.1.2.2 Monitoring Constraints.....	5-18
5.1.2.3 Monitoring and Changing Capacity Values.....	5-20
5.1.2.4 Tools For Monitoring and Changing Capacities	5-21
5.1.2.4.1 TSD/MA	5-21
5.1.2.4.2 Flight Schedule Monitor (FSM)	5-22
5.1.2.4.3 Departure Spacing Program (DSP).....	5-24
5.1.2.4.4 Traffic Management Advisor (TMA).....	5-24
5.1.2.4.5 TMLog.....	5-25
5.1.3 <i>Determine Current and Predicted Demand Profile</i>	5-26
5.1.3.1 TFM System Users and Demand Determination.....	5-26
5.1.3.1.1 FAA Service Providers	5-26
5.1.3.1.2 Airline Users	5-31
5.1.3.2 ETMS-Based Displays	5-31
5.1.3.2.1 ETMS Flight Data Processing.....	5-32
5.1.3.2.2 ETMS Flight Modeling and Demand Prediction.....	5-32
5.1.4 <i>Monitor for Demand/Capacity Imbalance</i>	5-34
5.1.4.1 Approaches	5-34
5.1.4.1.1 ATCSCC Planning Horizon and Approach	5-34
5.1.4.1.2 ARTCC and TRACON Planning Horizon and Approach	5-35
5.1.4.1.3 ATCT Planning Horizon and Approach	5-35
5.1.4.2 Tools for Monitoring Demand and Capacity Balance.....	5-36
5.1.4.3 Airlines and Common Situation Monitoring.....	5-36
5.2 TM INITIATIVE PLANNING AND IMPLEMENTATION	5-37
5.2.1 <i>Assess and Implement Restriction Strategies</i>	5-39
5.2.1.1 Restriction Types	5-39
5.2.1.2 Restriction Alternatives.....	5-40
5.2.1.3 Restriction Decision Making.....	5-40
5.2.1.3.1 Arrival Capacity Exceeded	5-42
5.2.1.3.2 Departure Capacity Exceeded	5-44
5.2.1.3.3 En Route Sector Capacity Exceeded.....	5-45
5.2.1.3.4 Imposed MIT Can't be Met	5-46
5.2.1.4 Restriction Approval Process	5-48
5.2.1.5 Implement, Monitor, and Adjust Restriction	5-49
5.2.1.6 Cancel Restriction	5-50
5.2.2 <i>Assess and Implement Metering Strategies</i>	5-51
5.2.2.1 Departure Metering Tools	5-54
5.2.2.1.1 Departure Spacing Program (DSP).....	5-54
5.2.2.2 Enroute Metering Tools	5-55
5.2.2.2.1 User Request Evaluation Tool (URET).....	5-55
5.2.2.2.2 Enroute Sequencing Program (ESP)	5-56
5.2.2.3 Arrival Metering Tools	5-60
5.2.2.3.1 Traffic Management Advisor (TMA).....	5-60
5.2.2.3.2 Arrival Sequencing Program (ASP).....	5-61
5.2.3 <i>Assess and Implement Rerouting Strategies</i>	5-62
5.2.3.1 Reroute Initiative	5-62
5.2.3.2 Reroute Roles/Responsibilities.....	5-62
5.2.3.3 Reroute Tools/Techniques	5-63

5.2.3.4 Reroute Process	5-66
5.2.3.4.1 Assess and Plan Reroutes	5-67
5.2.3.4.2 Implement Reroutes	5-68
5.2.3.4.3 Monitor and Adjust Reroutes	5-69
5.2.3.4.4 Cancel Reroutes.....	5-69
5.2.4 <i>Assess and Implement Other Airborne Delay Strategies</i>	5-70
5.2.4.1 Airborne Delay Strategies.....	5-70
5.2.4.2 Tools to Support Airborne Holding Initiatives.....	5-71
5.2.4.2.1 Radar Display	5-72
5.2.4.2.2 ETMS (TSD/WSD).....	5-72
5.2.4.2.3 FSM.....	5-72
5.2.4.2.4 RT FSA.....	5-74
5.2.4.2.5 POET.....	5-75
5.2.5 <i>Assess and Implement Ground Delay Strategies</i>	5-76
5.2.5.1 Ground Delay Operations – GDP and GS	5-76
5.2.5.1.1 Ground Delay Program (GDP).....	5-76
5.2.5.1.2 Ground Stop (GS)	5-77
5.2.5.2 GDP/GS Roles/Responsibilities	5-78
5.2.5.2.1 ATCSCC.....	5-78
5.2.5.2.2 ARTCCs	5-78
5.2.5.2.3 Airline Users	5-79
5.2.5.3 GDP/GS Tools/Strategies	5-79
5.2.5.4 GDP Process.....	5-81
5.2.5.5 GS Process	5-86
5.3 OPERATIONAL PLANNING AND ANALYSIS.....	5-89
5.3.1 <i>Maintain Operational Data</i>	5-90
5.3.1.1 Operational Data Updating and Distribution	5-90
5.3.1.1.1 ETMS	5-93
5.3.1.1.2 Operational Information System (OIS)	5-99
5.3.1.1.3 Diversion Recovery Web Page (DRWP).....	5-100
5.3.1.1.4 Pathfinder Web Page (PFWP).....	5-100
5.3.1.1.5 National Playbook.....	5-100
5.3.1.1.6 Route Management Tool (RMT).....	5-100
5.3.1.1.7 E-Special Traffic Management Programs (e-STMP)/ E-Computerized Voice Reservation System (e-CVRS)	5-101
5.3.1.1.8 Flight Schedule Monitor (FSM)	5-101
5.3.1.1.9 Departure Spacing Program (DSP).....	5-101
5.3.1.1.10 Operational Logs (ETMS Log/TMLog)	5-102
5.3.1.2 Operational Data Archival.....	5-102
5.3.1.2.1 Data Archival at Hubsite	5-103
5.3.1.2.2 Data Archival at ATCSCC.....	5-103
5.3.1.2.3 Data Archival at Field Sites	5-104
5.3.1.3 Operational Data Recovery	5-104
5.3.1.3.1 Data Recovery at Hubsite	5-104
5.3.1.3.2 Data Recovery at ATCSCC	5-104
5.3.1.3.3 Data Recovery at Field Sites	5-104
5.3.2 <i>Plan for Special Government Events</i>	5-105
5.3.2.1 Altitude Reservations (ALTRVs)	5-105
5.3.2.1.1 ALTRV Classes.....	5-106
5.3.2.1.2 ALTRV Processing Steps	5-107
5.3.2.1.3 CARF Specialist Workflow Priorities	5-112

5.3.2.1.4	Space Shuttle Missions	5-112
5.3.2.1.5	CARF Computer.....	5-112
5.3.2.1.6	ALTRV Security.....	5-113
5.3.2.2	Special Use Airspace (SUAs).....	5-114
5.3.2.3	VIP Movement	5-116
5.3.2.4	MOS Position	5-116
5.3.2.5	Tools to Support Special Government Events.....	5-116
5.3.3	<i>Plan for Special Civilian Events</i>	5-118
5.3.3.1	Special Traffic Management Program (STMP).....	5-118
5.3.3.1.1	Making STMP Reservation.....	5-118
5.3.3.1.2	STMP Processing Steps	5-120
5.3.3.2	High Density Traffic Airports (HDTA)	5-123
5.3.3.2.1	Regularly Scheduled Air Carrier and Commuter Flights	5-123
5.3.3.2.2	Non-Scheduled IFR Flights	5-123
5.3.3.2.3	VFR Operations	5-124
5.3.4	<i>Analyze TM Initiative Effectiveness</i>	5-125
5.3.4.1	System Impact Assessment.....	5-125
5.3.4.2	Performance Analysis	5-126
5.3.4.3	Incident Investigation	5-128
5.3.4.4	Tools to Support Post-Event Analysis	5-129
5.3.4.4.1	Flight Schedule Monitor (FSM)	5-129
5.3.4.4.2	Flight Schedule Analyzer (FSA)	5-130
5.3.4.4.3	Post Operations Evaluation Tool (POET).....	5-134
5.3.4.4.4	Traffic Situation Display (TSD)	5-137
5.3.4.4.5	Facility Logs	5-138
5.3.4.4.6	Departure Spacing Program (DSP).....	5-138
5.3.4.4.7	Performance Data Analysis & Reporting System (PDARS)	5-138
5.3.4.4.8	Future ATM Concepts Evaluation Tool (FACET)	5-138
5.3.4.4.9	Detailed Policy Assessment Tool (DPAT)	5-139
5.3.4.5	Analysis at Local Facilities	5-139
5.3.4.6	Data Quality Analysis at Volpe	5-140
SECTION 6 – TFM TOOLS AND PRODUCTS.....		6-1
6.1	NATIONAL TFM TOOLS.....	6-3
6.1.1	<i>ATCSCC Intranet Website</i>	6-3
6.1.1.1	Overview.....	6-3
6.1.1.2	Functions	6-4
6.1.1.2.1	Advisories Database Access/Most Recent Advisory	6-4
6.1.1.2.2	Airport Arrival Demand Chart	6-5
6.1.1.2.3	Airspace Management Tool.....	6-5
6.1.1.2.4	ATCSCC Logs	6-7
6.1.1.2.5	ATCSCC Proficiency Training	6-8
6.1.1.2.6	ATCSCC Standard Operations Procedures.....	6-8
6.1.1.2.7	Common Constraint Situation Display (CCSD)	6-9
6.1.1.2.8	Central Altitude Reservation Function (CARF)	6-9
6.1.1.2.9	Collaborative Convective Forecast Product (CCFP)	6-10
6.1.1.2.10	Diversion Recovery Web Page (DRWP).....	6-11
6.1.1.2.11	E-Special Traffic Management Program (e-STMP)	6-12
6.1.1.2.12	ETMS Site Program Bulletins	6-12
6.1.1.2.13	ETMS Technical Notes.....	6-13
6.1.1.2.14	NAS Status Information (NASSI).....	6-13

6.1.1.2.15	Open Systems Trouble Tips	6-14
6.1.1.2.16	Operational Information System (OIS).....	6-15
6.1.1.2.17	OPSNET Reports.....	6-15
6.1.1.2.18	Pathfinder Web Page (PFWP).....	6-16
6.1.1.2.19	Route Management Tool (RMT)	6-17
6.1.1.2.20	Runway Visual Range (RVR)	6-18
6.1.1.2.21	Special Use Airspace Management System (SAMS).....	6-18
6.1.1.2.22	STMP Database	6-19
6.1.1.2.23	Web-based Situation Display (WSD).....	6-19
6.1.1.2.24	Automation.....	6-19
6.1.1.2.25	Information.....	6-20
6.1.1.2.26	Operations Information.....	6-20
6.1.1.2.27	Procedures.....	6-20
6.1.1.2.28	QA	6-21
6.1.1.2.29	Training.....	6-22
6.1.1.2.30	What's New	6-22
6.1.1.3	Interfaces.....	6-23
6.1.1.4	Data Sources.....	6-23
6.1.1.5	Outputs	6-23
6.1.1.6	Reference Sources.....	6-23
6.1.1.7	Miscellaneous.....	6-24
6.1.2	<i>Common Constraint Situation Display (CCSD)</i>	6-25
6.1.2.1	Overview.....	6-25
6.1.2.2	Functions.....	6-25
6.1.2.3	Interfaces.....	6-25
6.1.2.4	Data Sources.....	6-26
6.1.2.5	Outputs	6-27
6.1.2.6	Reference Sources.....	6-27
6.1.2.7	Miscellaneous.....	6-27
6.1.3	<i>Computerized Voice Reservation System (CVRS)</i>	6-28
6.1.3.1	Overview.....	6-28
6.1.3.2	Functions.....	6-29
6.1.3.2.1	CVRS User Reservation Component	6-29
6.1.3.2.2	e-CVRS Administration Components	6-33
6.1.3.2.3	e-CVRS Slot Administration Tool.....	6-33
6.1.3.3	Interfaces.....	6-34
6.1.3.4	Data Sources.....	6-34
6.1.3.5	Outputs	6-34
6.1.3.6	Reference Sources.....	6-34
6.1.3.7	Miscellaneous.....	6-35
6.1.4	<i>Delay Manager (DMGR)</i>	6-36
6.1.4.1	Overview.....	6-36
6.1.4.2	Functions.....	6-36
6.1.4.3	Interfaces.....	6-37
6.1.4.4	Data Sources.....	6-37
6.1.4.5	Outputs	6-38
6.1.4.6	Reference Sources.....	6-39
6.1.4.7	Miscellaneous.....	6-39
6.1.5	<i>Departure Spacing Program (DSP)</i>	6-40
6.1.5.1	Overview.....	6-40
6.1.5.2	Functions.....	6-42

6.1.5.3	Interfaces.....	6-42
6.1.5.4	Data Sources.....	6-43
6.1.5.5	Outputs	6-44
6.1.5.6	Reference Sources.....	6-47
6.1.5.7	Miscellaneous.....	6-47
6.1.6	<i>Diversion Recovery Web Page (DRWP)</i>	6-48
6.1.6.1	Overview.....	6-48
6.1.6.2	Functions.....	6-49
6.1.6.3	Interfaces.....	6-51
6.1.6.4	Data Sources.....	6-51
6.1.6.5	Outputs	6-52
6.1.6.6	Reference Sources.....	6-53
6.1.6.7	Miscellaneous.....	6-53
6.1.7	<i>Enhanced Status Information System (ESIS)</i>	6-54
6.1.7.1	Overview.....	6-54
6.1.7.2	Functions.....	6-55
6.1.7.3	Interfaces.....	6-55
6.1.7.4	Data Sources.....	6-55
6.1.7.5	Outputs	6-55
6.1.7.6	Reference Sources.....	6-55
6.1.7.7	Miscellaneous.....	6-55
6.1.8	<i>e-Special Traffic Management Programs (e-STMP)</i>	6-57
6.1.8.1	Overview.....	6-57
6.1.8.2	Functions.....	6-57
6.1.8.2.1	e-STMP User Reservation Component	6-57
6.1.8.2.2	e-STMP Database Administration Component	6-59
6.1.8.3	Interfaces.....	6-60
6.1.8.4	Data Sources.....	6-60
6.1.8.5	Outputs	6-60
6.1.8.6	Reference Sources.....	6-60
6.1.8.7	Miscellaneous.....	6-60
6.1.9	<i>Enhanced Traffic Management System (ETMS)</i>	6-62
6.1.9.1	Overview.....	6-62
6.1.9.2	Functions.....	6-62
6.1.9.3	Interfaces.....	6-65
6.1.9.4	Data Sources.....	6-65
6.1.9.5	Outputs	6-66
6.1.9.5.1	Geographical Data	6-67
6.1.9.5.2	Traffic Situation Data	6-69
6.1.9.5.3	Monitor Alert Data.....	6-69
6.1.9.5.4	List Report Data.....	6-71
6.1.9.5.5	Weather Data.....	6-71
6.1.9.5.6	Traffic Management Data	6-72
6.1.9.5.7	Flight Schedule Monitor Data	6-74
6.1.9.6	Reference Sources.....	6-74
6.1.9.7	Miscellaneous.....	6-74
6.1.10	<i>ETMS Autosend</i>	6-77
6.1.10.1	Overview	6-77
6.1.10.2	Functions	6-77
6.1.10.3	Interfaces	6-77
6.1.10.4	Data Sources.....	6-78

6.1.10.5	Outputs.....	6-78
6.1.10.6	Reference Sources.....	6-79
6.1.10.7	Miscellaneous	6-79
6.1.11	<i>ETMS Electronic Mail (ETMS Email)</i>	6-80
6.1.11.1	Overview	6-80
6.1.11.2	Functions	6-80
6.1.11.3	Interfaces	6-80
6.1.11.4	Data Sources.....	6-81
6.1.11.5	Outputs.....	6-82
6.1.11.6	Reference Sources.....	6-82
6.1.11.7	Miscellaneous	6-82
6.1.12	<i>ETMS Log (LOG)</i>	6-83
6.1.12.1	Overview	6-83
6.1.12.2	Functions	6-83
6.1.12.3	Interfaces	6-83
6.1.12.4	Data Sources.....	6-83
6.1.12.5	Outputs.....	6-84
6.1.12.6	Reference Sources.....	6-84
6.1.12.7	Miscellaneous	6-84
6.1.13	<i>Flight Schedule Analyzer (FSA)</i>	6-85
6.1.13.1	Overview	6-85
6.1.13.2	Functions	6-85
6.1.13.3	Interfaces	6-87
6.1.13.4	Data Sources.....	6-87
6.1.13.5	Outputs.....	6-87
6.1.13.6	Reference Sources.....	6-87
6.1.13.7	Miscellaneous	6-87
6.1.14	<i>Flight Schedule Monitor (FSM)</i>	6-89
6.1.14.1	Overview	6-89
6.1.14.2	Functions	6-90
6.1.14.3	Interfaces	6-93
6.1.14.4	Data Sources.....	6-93
6.1.14.5	Outputs.....	6-93
6.1.14.6	Reference Sources.....	6-94
6.1.14.7	Miscellaneous	6-94
6.1.15	<i>Monitor Alert (MA)</i>	6-95
6.1.15.1	Overview	6-95
6.1.15.2	Functions	6-95
6.1.15.2.1	Monitored Elements (Airports, Sectors, Fix)	6-95
6.1.15.2.2	Traffic Demand Processing.....	6-96
6.1.15.2.3	Alert Thresholds and Generation	6-97
6.1.15.3	Interfaces	6-98
6.1.15.4	Data Sources	6-98
6.1.15.5	Outputs.....	6-99
6.1.15.6	Reference Sources.....	6-99
6.1.15.7	Miscellaneous	6-99
6.1.16	<i>Pathfinder Web Page (PFWP)</i>	6-101
6.1.16.1	Overview	6-101
6.1.16.2	Functions	6-101
6.1.16.3	Interfaces	6-103
6.1.16.4	Data Sources.....	6-103

6.1.16.5	Outputs.....	6-103
6.1.16.6	Reference Sources	6-103
6.1.16.7	Miscellaneous	6-103
6.1.17	<i>Post Operation Evaluation Tool (POET)</i>	6-104
6.1.17.1	Overview	6-104
6.1.17.2	Functions	6-104
6.1.17.3	Interfaces	6-104
6.1.17.4	Data Sources.....	6-105
6.1.17.5	Outputs.....	6-105
6.1.17.6	Reference Sources	6-105
6.1.17.7	Miscellaneous	6-105
6.1.18	<i>Route Management Tool (RMT)</i>	6-107
6.1.18.1	Overview	6-107
6.1.18.2	Functions	6-110
6.1.18.3	Interfaces	6-111
6.1.18.4	Data Sources.....	6-112
6.1.18.5	Outputs.....	6-113
6.1.18.6	Reference Sources	6-114
6.1.18.7	Miscellaneous	6-114
6.1.19	<i>Route Manager</i>	6-115
6.1.19.1	Overview	6-115
6.1.19.2	Functions	6-115
6.1.19.3	Interfaces	6-116
6.1.19.4	Data Sources.....	6-116
6.1.19.5	Outputs.....	6-117
6.1.19.6	Reference Sources	6-117
6.1.19.7	Miscellaneous	6-118
6.1.20	<i>Runway Visual Range Web Page (RVR)</i>	6-119
6.1.20.1	Overview	6-119
6.1.20.2	Functions	6-119
6.1.20.2.1	User Functions	6-119
6.1.20.2.2	Software Functions.....	6-120
6.1.20.3	Interfaces	6-123
6.1.20.4	Data Sources.....	6-125
6.1.20.5	Outputs.....	6-126
6.1.20.6	Reference Sources	6-127
6.1.20.7	Miscellaneous	6-127
6.1.21	<i>Traffic Management Log (TMLog)/National Traffic Management Log (NTML)</i>	6-128
6.1.21.1	Overview	6-128
6.1.21.2	Functions	6-128
6.1.21.3	Interfaces	6-129
6.1.21.4	Data Sources.....	6-129
6.1.21.5	Outputs.....	6-131
6.1.21.6	Reference Sources	6-132
6.1.21.7	Miscellaneous	6-132
6.1.22	<i>Traffic Management Shell (TMShell)</i>	6-133
6.1.22.1	Overview	6-133
6.1.22.2	Functions	6-133
6.1.22.3	Interfaces	6-134
6.1.22.4	Data Sources.....	6-134
6.1.22.5	Outputs.....	6-134

6.1.22.6	Reference Sources	6-134
6.1.22.7	Miscellaneous	6-134
6.1.23	<i>Traffic Situation Display (TSD)</i>	6-135
6.1.23.1	Overview	6-135
6.1.23.2	Functions	6-135
6.1.23.2.1	Geographical Data	6-135
6.1.23.2.2	Flight Data	6-136
6.1.23.2.3	Alerts	6-138
6.1.23.2.4	Weather Data	6-139
6.1.23.2.5	Reroute Data	6-140
6.1.23.2.6	Flight Evaluation Areas/Flight Constrained Areas (FEAs/FCAs)	6-140
6.1.23.2.7	Text Reports	6-141
6.1.23.3	Interfaces	6-143
6.1.23.4	Data Sources	6-143
6.1.23.5	Outputs	6-143
6.1.23.6	Reference Sources	6-144
6.1.23.7	Miscellaneous	6-144
6.1.24	<i>Volpe CDM DataGate Intranet Website</i>	6-145
6.1.24.1	Overview	6-145
6.1.24.2	Functions	6-145
6.1.24.3	Data Sources	6-146
6.1.24.4	Outputs	6-146
6.1.24.5	Reference Sources	6-148
6.1.24.6	Miscellaneous	6-148
6.1.25	<i>Web-Based Situation Display (WSD)</i>	6-149
6.1.25.1	Overview	6-149
6.1.25.2	Functions	6-149
6.1.25.3	Interfaces	6-150
6.1.25.4	Data Sources	6-150
6.1.25.5	Outputs	6-150
6.1.25.6	Reference Sources	6-150
6.1.25.7	Miscellaneous	6-151
6.2	TFM PRODUCTS	6-152
6.2.1	<i>Airport Demand Chart (ADC)/Airport Arrival Demand Chart (AADC)</i>	6-152
6.2.1.1	Overview	6-152
6.2.1.2	Functions	6-152
6.2.1.2.1	User Functions	6-152
6.2.1.2.2	Software Functions	6-154
6.2.1.3	Interfaces	6-155
6.2.1.4	Data Sources	6-155
6.2.1.5	Outputs	6-155
6.2.1.6	Reference Sources	6-156
6.2.1.7	Miscellaneous	6-156
6.2.2	<i>Aggregate Demand List (ADL)</i>	6-157
6.2.2.1	Overview	6-157
6.2.2.2	Functions	6-157
6.2.2.3	Interfaces	6-159
6.2.2.4	Data Sources	6-160
6.2.2.5	Outputs	6-161
6.2.2.6	Reference Sources	6-163
6.2.2.7	Miscellaneous	6-163

<i>6.2.3 Aircraft Situational Display to Industry (ASDI) Data Feed</i>	<i>6-164</i>
6.2.3.1 Overview.....	6-164
6.2.3.2 Functions.....	6-164
6.2.3.3 Interfaces.....	6-165
6.2.3.4 Data Sources.....	6-165
6.2.3.5 Outputs	6-166
6.2.3.6 Reference Sources.....	6-166
6.2.3.7 Miscellaneous.....	6-167
<i>6.2.4 Flow Evaluation Area/Flow Constrained Area (FEA/FCA)</i>	<i>6-168</i>
6.2.4.1 Miscellaneous.....	6-168
<i>6.2.5 Operational Information System (OIS)</i>	<i>6-169</i>
6.2.5.1 Overview.....	6-169
6.2.5.2 Functions.....	6-169
6.2.5.2.1 Summary.....	6-170
6.2.5.2.2 Schedules	6-172
6.2.5.2.3 East and West Directory	6-173
6.2.5.2.4 Planning Team.....	6-175
6.2.5.2.5 Severe Weather	6-177
6.2.5.2.6 National Playbook.....	6-177
6.2.5.2.7 Tier Info.....	6-178
6.2.5.2.8 Checklists.....	6-180
6.2.5.2.9 Airport Metrics	6-181
6.2.5.2.10 Contacts	6-182
6.2.5.2.11 Real Time Flight Schedule Analyzer (RT FSA)	6-182
6.2.5.2.12 TCA Tool	6-182
6.2.5.3 Interfaces.....	6-183
6.2.5.4 Data Sources.....	6-184
6.2.5.5 Outputs	6-184
6.2.5.6 Reference Sources.....	6-184
6.2.5.7 Miscellaneous.....	6-185
<i>6.3 LOCAL TFM TOOLS</i>	<i>6-186</i>
6.3.1 <i>Blue Log</i>	<i>6-186</i>
6.3.2 <i>N90 SIA</i>	<i>6-187</i>
6.3.3 <i>N90 TCAP.....</i>	<i>6-188</i>
6.3.4 <i>SAIDS.....</i>	<i>6-189</i>
6.3.5 <i>SCT CTAS Terminal</i>	<i>6-191</i>
6.3.6 <i>SCT Demand Spreadsheet</i>	<i>6-192</i>
6.3.7 <i>SCT Performance Data Analysis & Reporting System (PDARS) Tool</i>	<i>6-193</i>
6.3.8 <i>SCT Traffic Counters</i>	<i>6-194</i>
6.3.9 <i>TMC Tools</i>	<i>6-195</i>
6.3.10 <i>ZAU MAU Tool</i>	<i>6-196</i>
6.3.11 <i>ZAU Monitor Alert Tool</i>	<i>6-198</i>
6.3.12 <i>ZAU Restriction Manager</i>	<i>6-199</i>
6.3.13 <i>ZAU SWAP Tool.....</i>	<i>6-201</i>
6.3.14 <i>ZAU TMU Information Manager</i>	<i>6-202</i>
6.3.15 <i>ZAU TMU Log</i>	<i>6-206</i>
6.3.16 <i>ZDC RT Find</i>	<i>6-207</i>
<i>6.4 OTHER TOOLS.....</i>	<i>6-208</i>
6.4.1 <i>ARTS Color Display (ACD).....</i>	<i>6-208</i>
6.4.2 <i>Corridor Integrated Weather System (CIWS).....</i>	<i>6-209</i>
6.4.3 <i>Display System Replacement (DSR)</i>	<i>6-211</i>

6.4.4	<i>Dynamic Oceanic Tracking System (DOTS) Plus</i>	6-212
6.4.5	<i>Full Digital ARTS Display (FDAD)</i>	6-214
6.4.6	<i>Integrated Terminal Weather System (ITWS)</i>	6-215
6.4.7	<i>Special Use Airspace Management System (SAMS).....</i>	6-216
6.4.8	<i>Surface Movement Advisor (SMA)</i>	6-217
6.4.9	<i>Traffic Management Advisor (TMA).....</i>	6-218
6.4.10	<i>User Request Evaluation Tool (URET).....</i>	6-224
6.4.11	<i>Weather And Radar Processor (WARP)</i>	6-226
6.4.12	<i>Enroute Information Display System (ERIDS)</i>	6-227
6.4.13	<i>Route Availability Planning Tool (RAPT).....</i>	6-231
SECTION 7 – TFM SUPPORT ACTIVITIES/FUNCTIONS		7-1
7.1	USER AND FACILITY ASSISTANCE	7-1
7.1.1	<i>ATCSCC Hotline Support.....</i>	7-2
7.1.1.1	<i>ATCSCC Hotline Staffing</i>	7-2
7.1.1.2	<i>ATCSCC Hotline Trouble Tickets</i>	7-3
7.1.1.3	<i>Volume and Types of ATCSCC Hotline Problems</i>	7-3
7.1.2	<i>Volpe Operations Support</i>	7-4
7.1.2.1	<i>Volpe Operations Support Staffing.....</i>	7-4
7.1.2.2	<i>Volpe Hotline Trouble Tickets</i>	7-4
7.1.2.3	<i>Volume and Types of Volpe Hotline Problems.....</i>	7-5
7.1.3	<i>ATCSCC Hotline and Volpe Operations Support Coordination.....</i>	7-5
7.1.4	<i>ATCSCC TCA Support</i>	7-5
7.1.4.1	<i>TCA Staffing.....</i>	7-6
7.1.4.2	<i>Issue Categories.....</i>	7-6
7.1.4.3	<i>TCA Support Process</i>	7-7
7.2	DISASTER RECOVERY	7-8
7.2.1	<i>ETMS Hub Disaster Recovery</i>	7-8
7.2.1.1	<i>First Level of Recovery</i>	7-8
7.2.1.2	<i>Second Level of Recovery</i>	7-9
7.2.1.3	<i>Third Level of Recovery</i>	7-9
7.2.2	<i>ATCSCC Disaster Recovery</i>	7-11
7.3	SECURITY	7-12
7.3.1	<i>Overview.....</i>	7-12
7.3.2	<i>Security Management.....</i>	7-12
7.3.3	<i>Security Documentation</i>	7-12
7.3.4	<i>Security Approaches</i>	7-13
7.3.4.1	<i>Physical Security</i>	7-13
7.3.4.2	<i>Network Security</i>	7-13
7.3.4.3	<i>Application Security.....</i>	7-14
7.4	SYSTEM-NETWORK ADMINISTRATION	7-17
7.4.1	<i>System/Network Administration at Volpe.....</i>	7-17
7.4.1.1	<i>Responsibilities.....</i>	7-17
7.4.1.2	<i>Tools</i>	7-18
7.4.2	<i>System/Network Administration at ATCSCC</i>	7-19
7.4.2.1	<i>Responsibilities.....</i>	7-19
7.4.2.2	<i>Tools</i>	7-20
7.4.2.3	<i>Computer Systems Analyst (CSA) Responsibilities</i>	7-20
7.4.2.4	<i>CSA Tools</i>	7-20
7.4.3	<i>System/Network Administration at WJHTC</i>	7-21
7.4.3.1	<i>Responsibilities.....</i>	7-21

7.4.3.2 Tools	7-21
7.4.4 <i>System/Network Administration at Other Field Sites</i>	7-22
7.4.4.1 Responsibilities.....	7-22
7.4.4.2 Tools.....	7-22
7.5 APPLICATION BUILD PROCESSES	7-24
7.5.1 <i>ETMS Build Cycle</i>	7-24
7.5.1.1 ETMS Requirements Definition	7-25
7.5.1.2 ETMS Software Development	7-25
7.5.1.3 ETMS System Testing.....	7-27
7.5.1.4 ETMS Acceptance Test.....	7-30
7.5.1.5 ETMS OT&E	7-31
7.5.1.6 ETMS Deployment	7-33
7.5.1.7 ETMS Problem Tracking and Management	7-35
7.5.1.8 ETMS Configuration Management.....	7-35
7.5.2 <i>Non-ETMS Application Build Cycle</i>	7-36
7.5.3 <i>ETMS Data Updates</i>	7-37
7.5.4 <i>Inspected Initial Signoff (INI) Process</i>	7-37
7.6 TRAINING.....	7-38
7.6.1 <i>Entry Level Prerequisites</i>	7-38
7.6.2 <i>Basic Training (TMS)</i>	7-38
7.6.3 <i>Other Training</i>	7-43
7.6.4 <i>Ongoing TFM Training</i>	7-43
7.6.5 <i>Training Responsibilities</i>	7-45
7.6.6 <i>Training Schedule</i>	7-45
7.6.7 <i>Training Resources</i>	7-46
7.6.8 <i>Training Equipment/Software</i>	7-46
SECTION 8 – ABBREVIATIONS.....	8-1
SECTION 9 – GLOSSARY	9-1
APPENDIX A – COLLABORATIVE DECISION MAKING (CDM).....	A-1
APPENDIX B – STRATEGIC PLAN OF OPERATION (SPO)	B-1
APPENDIX C – AGGREGATE DEMAND LIST (ADL) FORMAT	C-1

List of Exhibits

EXHIBIT 3-1. DESCRIPTIONS OF ACTIVITIES AND SERVICES SUPPORTING TFM.....	3-2
EXHIBIT 4-1. TFM FUNCTIONAL ARCHITECTURE DIAGRAM	4-3
EXHIBIT 4-2. ETMS NETWORK CONFIGURATION AT VOLPE	4-6
EXHIBIT 4-3. ETMS NETWORK AT ATCSCC	4-8
EXHIBIT 4-4. TYPICAL SITE ETMS NETWORK CONFIGURATION.....	4-10
EXHIBIT 4-5. TFM/ETMS INTERFACE CONTEXT DIAGRAM	4-24
EXHIBIT 4-6. ETMS-TO-HCS INTERFACE TABLE	4-27
EXHIBIT 4-7. ETMS-TO-ARTS IIIE INTERFACE SUMMARY TABLE.....	4-27
EXHIBIT 4-8. ETMS-TO-STARS INTERFACE SUMMARY TABLE	4-28
EXHIBIT 4-9. ETMS-TO-ODAPS/OFDPS INTERFACE SUMMARY TABLE	4-29
EXHIBIT 4-10. ETMS-TO-FDP-2000 INTERFACE SUMMARY TABLE.....	4-30
EXHIBIT 4-11. ETMS-TO-IDP SITE INTERFACE SUMMARY TABLE.....	4-30
EXHIBIT 4-12. ETMS-TO-TMA-MC INTERFACE SUMMARY TABLE.....	4-32
EXHIBIT 4-13. ETMS-TO-MICRO-EARTS INTERFACE SUMMARY TABLE.....	4-33
EXHIBIT 4-14. ETMS-TO-ARINC INTERFACE SUMMARY TABLE.....	4-33
EXHIBIT 4-15. ETMS-TO-NADIN INTERFACE SUMMARY TABLE.....	4-34
EXHIBIT 4-16. ETMS-TO-WSI INTERFACE SUMMARY TABLE	4-34
EXHIBIT 4-17. ETMS-TO-AWC INTERFACE SUMMARY TABLE	4-35
EXHIBIT 4-18. ETMS TO OAG INTERFACE SUMMARY TABLE	4-36
EXHIBIT 4-19. NGRVR-TO-ETMS INTERFACE SUMMARY TABLE.....	4-37
EXHIBIT 4-20. ETMS HUBSITE-TO-TMU MESSAGE SUMMARY TABLE.....	4-43
EXHIBIT 5-1. NATIONAL/SITE TRAFFIC MANAGEMENT ACTIVITIES	5-3
EXHIBIT 5-2. TOOLS FOR ACQUIRING ENVIRONMENTAL INFORMATION	5-15
EXHIBIT 5-3. TOOLS TO MONITOR CONSTRAINTS.....	5-20
EXHIBIT 5-4. TSD ALERTS MENU	5-22
EXHIBIT 5-5. FSM TIMELINE - AAR DATA DISPLAY	5-23
EXHIBIT 5-6. FSM GRAPH – CURRENT AAR SETTING	5-23
EXHIBIT 5-7. FSM GROUND STOP TEMPLATE.....	5-24
EXHIBIT 5-8. NTML (TMLOG) MULTIPLE AIRPORT CONFIGURATION TEMPLATE	5-25
EXHIBIT 5-9. FLIGHT DEMAND SITUATION AWARENESS	5-27
EXHIBIT 5-10. SAMPLE MA TIMELINE WINDOW	5-28
EXHIBIT 5-11. SAMPLE FSM ARRIVAL DEMAND BARCHART	5-28
EXHIBIT 5-12. TFM TOOLS FOR DETERMINING TRAFFIC DEMAND	5-29
EXHIBIT 5-13. EXTERNAL RESTRICTION ALTERNATIVES	5-40
EXHIBIT 5-14. RESTRICTION SETTING: SUPPORTING TFM TOOLS AND INTERACTIONS.....	5-42
EXHIBIT 5-15. TOOLS FOR DETERMINING RESTRICTIONS TO RESOLVE ARRIVAL DEMAND PROBLEMS.	5-43
EXHIBIT 5-16. TOOLS FOR DETERMINING RESTRICTIONS TO RESOLVE DEPARTURE DEMAND PROBLEMS	5-45
EXHIBIT 5-17. TOOLS FOR DETERMINING RESTRICTIONS TO RESOLVE SECTOR DEMAND PROBLEMS...	5-46
EXHIBIT 5-18. TFM TOOLS FOR DETERMINING RESTRICTIONS TO RESOLVE MIT PROBLEM.....	5-47
EXHIBIT 5-19. FACILITY USE OF METERING TOOLS	5-53

EXHIBIT 5-20. REROUTE PROCESS.....	5-66
EXHIBIT 5-21. TOOLS THAT SUPPORT AIRBORNE HOLDING INITIATIVES	5-72
EXHIBIT 5-22. FSM AIRBORNE HOLDING FLIGHT LIST	5-73
EXHIBIT 5-23. POET TOP 10 AIRPORTS WITH CIRCULAR HOLDING	5-75
EXHIBIT 5-24. GROUND DELAY PROGRAM PROCESS	5-82
EXHIBIT 5-25. GROUND STOP PROCESS	5-87
EXHIBIT 5-26. ETMS OPERATIONAL SYSTEMS AND INPUT DATA.....	5-91
EXHIBIT 5-27. OPERATIONAL DATA AND UPDATE CYCLE.....	5-92
EXHIBIT 5-28. ETMS DATA DISTRIBUTION.....	5-98
EXHIBIT 5-29. ALTRV PRECEDENCE CLASSES AND SUBMISSION TIMING REQUIREMENTS.....	5-106
EXHIBIT 5-30. EXAMPLE ALTRV REQUEST WITH TANKERS JOINING AND LEAVING THE ALTRV EN ROUTE.....	5-108
EXHIBIT 5-31. EXAMPLE ALTRV NOTAM	5-111
EXHIBIT 5-32. TYPES OF SPECIAL USE AIRSPACE.....	5-115
EXHIBIT 5-33. TOOLS USED DURING ALTRV PROCESSING.....	5-117
EXHIBIT 5-34. EXAMPLE STMP NOTAM	5-119
EXHIBIT 5-35. EXAMPLE STMP TMU ADVISORY.....	5-122
EXHIBIT 5-36. FSA REPORT DATA DESCRIPTION	5-133
EXHIBIT 5-37. RT FSA TIME OUT DELAY REPORT.....	5-134
EXHIBIT 5-38. POET MAPPED RESULTS	5-135
EXHIBIT 5-39. POET SECTOR VOLUME CHART	5-136
EXHIBIT 5-40. POET AIRPORT ARRIVALS AND DEPARTURES LINE CHART	5-136
EXHIBIT 5-41. POET CENTER VOLUME ANALYSIS CHART.....	5-137
EXHIBIT 5-42. AVERAGE OAG-TOC PER WEEK BY AIRLINE	5-142
EXHIBIT 5-43. FREQUENCY DISTRIBUTION OF OAG-TOC FLIGHTS	5-142
EXHIBIT 6-1. TFM TOOLS/PRODUCTS USAGE TABLE	6-2
EXHIBIT 6-2. ATCSCC INTRANET HOME PAGE.....	6-3
EXHIBIT 6-3. ATCSCC INTRANET ADVISORIES DATABASE SELECTION SCREEN	6-4
EXHIBIT 6-4. AIRPORT ARRIVAL DEMAND CHART	6-5
EXHIBIT 6-5. AIRSPACE MANAGEMENT TOOL SCENARIO DISPLAY.....	6-6
EXHIBIT 6-6. AIRSPACE MANAGEMENT TOOL SCENARIO OUTPUT DISPLAY.....	6-7
EXHIBIT 6-7. ATCSCC INTRANET DISPLAY OF A SELECTED ATCSCC LOG	6-7
EXHIBIT 6-8. PROFICIENCY TRAINING COVER PAGE	6-8
EXHIBIT 6-9. CARF PAGES - PROJECT OFFICER'S HELP GUIDE	6-10
EXHIBIT 6-10. CCFP WEB PAGE	6-11
EXHIBIT 6-11. DIVERSION RECOVERY WEB PAGE	6-11
EXHIBIT 6-12. E-STMP WEB COVER PAGE.....	6-12
EXHIBIT 6-13. SITE PROGRAM BULLETIN PAGE	6-12
EXHIBIT 6-14. NAS STATUS INFORMATION COVER PAGE.....	6-13
EXHIBIT 6-15. ATIS DATA FOR A SELECTED AIRPORT	6-14
EXHIBIT 6-16. TROUBLE TIPS COVER PAGE	6-14
EXHIBIT 6-17. ACCESS FOR OPSNET REPORTS.....	6-16
EXHIBIT 6-18. OPSNET TRAFFIC SUMMARY REPORT	6-16
EXHIBIT 6-19. PATHFINDER WEB PAGE	6-17

EXHIBIT 6-20. ROUTE MANAGEMENT TOOL COVER PAGE	6-18
EXHIBIT 6-21. ROUTE MANAGEMENT TOOL – CDR DATABASE QUERY PAGE.....	6-18
EXHIBIT 6-22. E-SMTP EVENT DATABASE	6-19
EXHIBIT 6-23. PROCEDURES INFORMATION COVER PAGE	6-20
EXHIBIT 6-24. QUALITY ASSURANCE COVER PAGE	6-21
EXHIBIT 6-25. EXAMPLE PROGRAM SUMMARY PUBLISHED ON THE QA PAGES.....	6-21
EXHIBIT 6-26. EXAMPLE COMPLIANCE DATA PUBLISHED ON THE QA PAGES	6-22
EXHIBIT 6-27. WHAT'S NEW SUMMARY PAGE	6-23
EXHIBIT 6-28. CCSD MAP OVERLAY SELECTION SCREEN	6-26
EXHIBIT 6-29. CCSD ALERTS REPORT EXAMPLE	6-26
EXHIBIT 6-30. MAKING A RESERVATION USING E-CVRS	6-30
EXHIBIT 6-31. CONFIRMING A RESERVATION USING E-CVRS	6-31
EXHIBIT 6-32. UPDATING A RESERVATION USING E-CVRS	6-32
EXHIBIT 6-33. CANCELING A RESERVATION USING E-CVRS	6-32
EXHIBIT 6-34. CHANGING RESERVATION DATE/TIME USING E-CVRS	6-33
EXHIBIT 6-35. E-CVRS SLOT ADMINISTRATION TOOL	6-34
EXHIBIT 6-36. DELAY MANAGER – SETUP FORM FOR GROUND STOP AND EDCT RELEASE MODELING..	6-37
EXHIBIT 6-37. DELAY MANAGER EXAMPLE BAR CHART	6-38
EXHIBIT 6-38. DELAY MANAGER FLIGHT LIST DISPLAY	6-39
EXHIBIT 6-39. DSP SYSTEM OPERATIONAL OVERVIEW	6-43
EXHIBIT 6-40. TYPICAL ARTCC/TRACON TMU DSP CONTROL PANEL	6-44
EXHIBIT 6-41. FIX MONITOR DISPLAY.....	6-45
EXHIBIT 6-42. PRIMARY FLOW FORECAST DISPLAY	6-46
EXHIBIT 6-43. FLIGHT INFORMATION POP UP FEATURE.....	6-46
EXHIBIT 6-44. DRWP CONTROL PANEL	6-49
EXHIBIT 6-45. ETMS DATA FLOW	6-65
EXHIBIT 6-46. EMTS SOFTWARE MAINTENANCE TABLE.....	6-75
EXHIBIT 6-47. ETMS AUTOSEND USER INTERFACE.....	6-78
EXHIBIT 6-48. ETMS EMAIL USER INTERFACE	6-81
EXHIBIT 6-49. ETMS LOG IN VIEWING MODE	6-84
EXHIBIT 6-50. FSM LIVE DATA MONITOR MODE.....	6-90
EXHIBIT 6-51. FSM FLIGHT LIST	6-91
EXHIBIT 6-52. FSM LIVE DATA GDT MODE.....	6-91
EXHIBIT 6-53. FSM GROUND DELAY SETUP PANEL	6-91
EXHIBIT 6-54. FSM HISTORICAL MODE DEMAND GRAPH.....	6-92
EXHIBIT 6-55. PATHFINDER WEB PAGE CONTROL PANEL.....	6-101
EXHIBIT 6-56. ATCSCC (PUBLIC) WEBSITE RMT TOP LEVEL SELECTION MENU	6-108
EXHIBIT 6-57. ATCSCC (PUBLIC) WEBSITE RMT CDR SEARCH INTERFACE	6-108
EXHIBIT 6-58. ATCSCC (PUBLIC) WEBSITE RMT NFDC PREF ROUTE SEARCH INTERFACE	6-109
EXHIBIT 6-59. ATCSCC (PUBLIC) WEBSITE RMT NFDC LOC ID SEARCH INTERFACE	6-109
EXHIBIT 6-60. ATCSCC (PUBLIC) WEBSITE RMT NFDC AIRWAY INTERSECTIONS SEARCH INTERFACE .	6-110
EXHIBIT 6-61. RMT CDR DATA FLOW.....	6-112

EXHIBIT 6-62. RMT NDFC DATA FLOW	6-112
EXHIBIT 6-63. RESULTS OF WEB RMT QUERY FOR CDRS BETWEEN BOS AND IAD	6-114
EXHIBIT 6-64. RVR WEBSITE DISPLAY	6-120
EXHIBIT 6-65. RVR SYSTEM DATA FLOW	6-125
EXHIBIT 6-66. RVR WEBSITE AIRPORT RVR DATA DISPLAY OPTIONS (TABLE AND GRAPH).....	6-126
EXHIBIT 6-67. ETMS TSD RVR DISPLAY	6-127
EXHIBIT 6-68. NATIONAL TRAFFIC MANAGEMENT LOG INTERFACE – DELAY TEMPLATE.....	6-129
EXHIBIT 6-69. NTML MULTIPLE AIRPORT CONFIGURATION TEMPLATE (PROPOSED).....	6-131
EXHIBIT 6-70. COMPARATIVE BAR CHART	6-147
EXHIBIT 6-71. LIST OF FLIGHTS	6-147
EXHIBIT 6-72. TREND CHART	6-148
EXHIBIT 6-73. FLIGHT HISTORY	6-148
EXHIBIT 6-74. AIRPORT DEMAND CHART (ATCSCC PUBLIC WEBSITE)	6-153
EXHIBIT 6-75. FILTERS ASSOCIATED WITH ADC VIEWING OPTIONS.....	6-154
EXHIBIT 6-76. ADC SOFTWARE ARCHITECTURE	6-155
EXHIBIT 6-77. FSM CLIENT SERVER ARCHITECTURE	6-159
EXHIBIT 6-78. ETMS TRAFFIC MANAGEMENT FUNCTION ADL PROCESSING.....	6-160
EXHIBIT 6-79. ETMS TO ASDI INTERFACE.....	6-164
EXHIBIT 6-80. OIS SUMMARY PAGE.....	6-170
EXHIBIT 6-81. INTERFACE FOR MAP-BASED DRILL DOWN (PUBLIC WEBSITE).....	6-173
EXHIBIT 6-82. AAR DATA FOR A SPECIFIC AIRPORT	6-174
EXHIBIT 6-83. AAR/ADR TRACKING.....	6-174
EXHIBIT 6-84. EXAMPLE CURRENT SPO ADVISORY ON OIS (PUBLIC WEBSITE).....	6-176
EXHIBIT 6-85. EXAMPLE CURRENT REROUTES ADVISORY ON OIS (PUBLIC WEBSITE).....	6-176
EXHIBIT 6-86. OIS REROUTES ADVISORY.....	6-177
EXHIBIT 6-87. PLAYBOOK EXAMPLE PAGE: CORE TRANSITION ROUTES (PUBLIC WEBSITE).....	6-178
EXHIBIT 6-88. INITIAL TIER INFORMATION DISPLAY (PUBLIC WEBSITE).....	6-179
EXHIBIT 6-89. ZKC TIER INFORMATION (PUBLIC WEBSITE)	6-179
EXHIBIT 6-90. OIS EAST WEST POSITION BRIEFING CHECKLIST	6-180
EXHIBIT 6-91. OIS RESTRICTION PROCESS CHECKLIST	6-181
EXHIBIT 6-92. OIS AIRPORT METRICS DATA FOR A SELECTED DATE.....	6-182
EXHIBIT 6-93. TCA HOTLINE/ISSUE LIST PAGE.....	6-183
EXHIBIT 6-94. TMC TOOLS RESTRICTION TEMPLATE FORMAT.....	6-195
EXHIBIT 6-95. ZAU MAU OUTPUT STRIP EXAMPLE.....	6-196
EXHIBIT 6-96. ZAU MONITOR ALERT TOOL	6-198
EXHIBIT 6-97. ZAU RESTRICTION MANAGER (1)	6-199
EXHIBIT 6-98. ZAU RESTRICTION MANAGER (2)	6-200
EXHIBIT 6-99. ZAU SWAP TOOL	6-201
EXHIBIT 6-100. ZAU TMU INFORMATION MANAGER (1)	6-203
EXHIBIT 6-101. ZAU TMU INFORMATION MANAGER (2) ARRIVAL/ENROUTE FLOW	6-204
EXHIBIT 6-102. ZAU TMU INFORMATION MANAGER (3) GDP/GS.....	6-204
EXHIBIT 6-103. ZAU TMU INFORMATION MANAGER (4) DELAYS	6-205
EXHIBIT 6-104. ZAU TMU LOG	6-206
EXHIBIT 6-105. CIWS NEXRAD AND ECHO TOPS DISPLAY.....	6-210

EXHIBIT 6-106. DOTS PLUS DISPLAY, SHOWING OCEANIC TRACKS	6-212
EXHIBIT 6-107. TMA SIMPLIFIED HARDWARE/SOFTWARE DIAGRAM.....	6-219
EXHIBIT 6-108. TYPICAL TMA ROUTING.....	6-220
EXHIBIT 6-109. ERIDS MAIN PAGE DISPLAY (SET UP FOR TMU).....	6-228
EXHIBIT 6-110. ERIDS NOTAM CONFIGURATION PAGE.....	6-228
EXHIBIT 6-111. ERIDS LOCATION IDENTIFIER DOCUMENT DISPLAY.....	6-229
EXHIBIT 6-112. ERIDS APPROACHES SELECTION PAGE.....	6-229
EXHIBIT 6-113. ERIDS APPROACH PLATE DISPLAY.....	6-230
EXHIBIT 6-114. RAPT TIMELINE DISPLAY.....	6-231
EXHIBIT 6-115. RAPT FORECAST MOVIE LOOP DISPLAY	6-231
EXHIBIT 6-116. RAPT FUNCTIONAL DIAGRAM.....	6-232
EXHIBIT 7-1. ISSUE CATEGORIES	7-6
EXHIBIT 7-2. TCA ISSUE RESOLUTION LOG	7-7
EXHIBIT 7-3. ETMS BUILD CYCLE.....	7-25
EXHIBIT 7-4. TOPICS COVERED IN TFM COURSES 50115 AND 55116.....	7-40